Emergency Room Waiting List ... a case study

Akutmodtagelsen, Hvidovre Hospital DTU Compute

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Why

students solve real problems

real problems motivate students and help them to navigate in healthcare

what

12:35

Skadestue











Børnevagtlæge

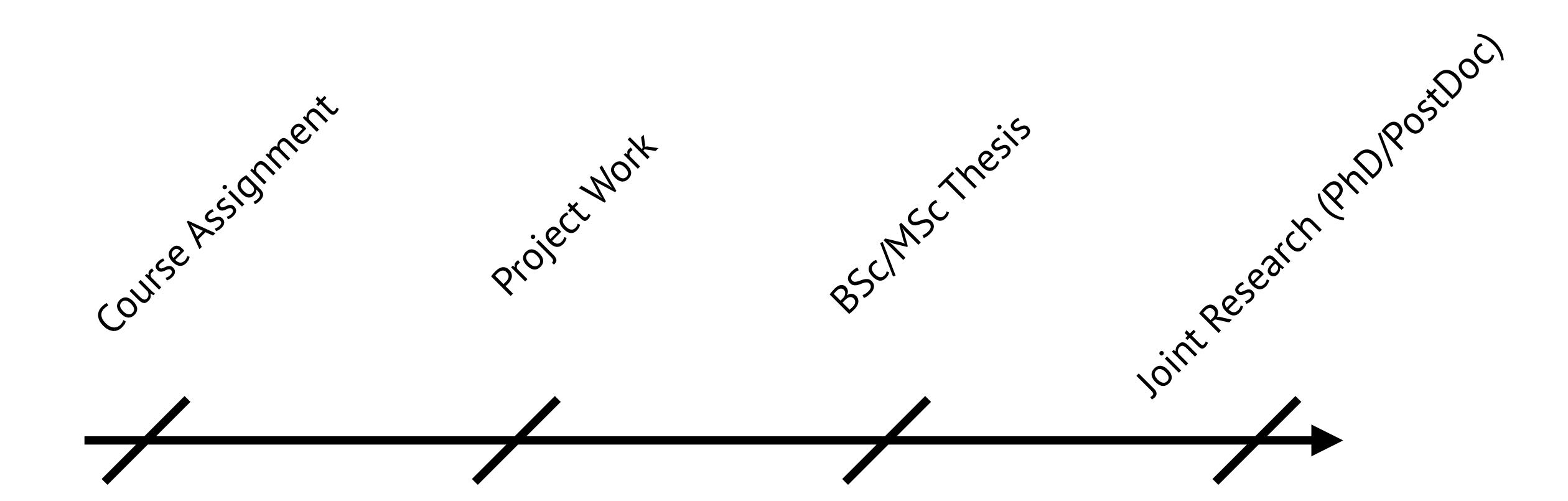


Beskeder

Skadestue: Forvent ventetider op til 4 timer i dag

Vagtlæge: Ventetiden er omkring 2 tir

how



how

(we did)

initial engagement course work assignment

deeper analysis and synthesis master thesis project(s)

course work assignment why

establish mutual relation describe/understand domain provide a basis for further work

course work assignment

process

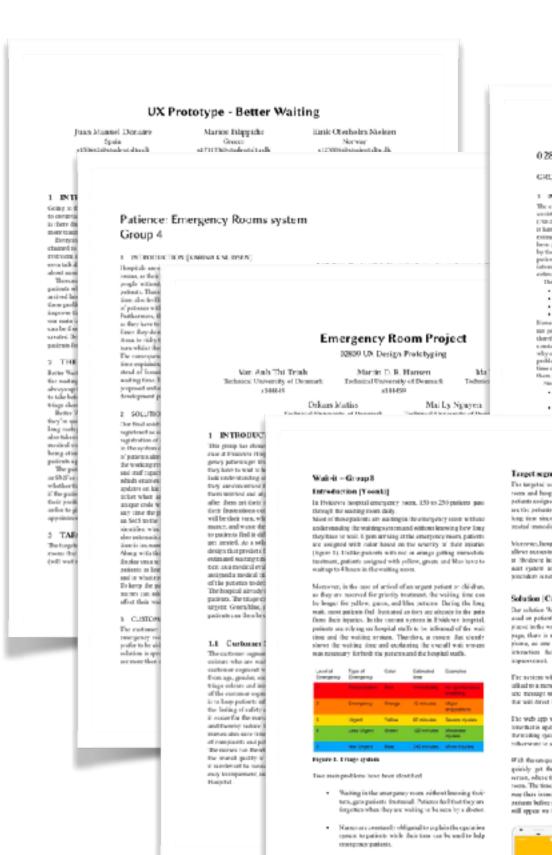
Hvidovre Hospital

Emergency Department

Can you design a system that: 1. Predict emergency department waiting time for patients. 2. Display the estimated waiting time for the patient in the waiting area.







02809 - UX Design Prototyping, Emergency Room

"NO THE patients audio") methodelieves degrees of expany makes. Smaled waiting time. The Brage solors are as follows:

- Red -tweed immediately
 Omage tweed within 16 min
 Yellow treated within 40 min
- · Cases or blue-based within 200 mm (Cloud or yet any updates on their own queue status. He yet even ma-tered one become floate and when their waiting time is not in-

Competitive Solution [Voonkil]

Target segment [Yoonki]

The targeted war organism is both the partients in the emergency teem and hospital staffs working in the hospital. Specifically are the patients who would be waiting in the waiting mom for

Moreover, hospital staffs are also targeted excessor Waltrick consen-alizes accepted serve time. Stafe variet emergency reven conten-ted the decreased, arrays are reopositely for regularing the east system; and instanting the west time. With Walt-et, this

Solution [Cecilic]

Dur solution. Wait it consists of two parts, a rule upp aimed to b and or patient's phones and on information screen that will be pieced in the weiting coose. As our collection is developed as a web-page, there is no mod for the patient to install an age on their pieces, as one closed 'visite a longitud other and to make the otherwise distribution is a longitud other and to make the otherwise factor. This allows changer maintenance and

alked to a more, of her in the ER or over the phone to 1913. The to message will contain a unique identifier and a unique LIRO that will direct the packet to early ab are-

The web app will show the paramt personal estimated waiting

quickly get their estimated waiting time on the informative teem. The time on the information screen is shown in bulks, the way there is more room for the nurses and discours to take in son



Figure 1. With app protestion

Group08-Final report - Wait-it.pdf

Report.pdf

course work assignment hvidovre investment

initial project description presentation to class show emergency room daily life listen to presentations provide feedback to proposals be available for questions

course work assignment DTU investment

provide academic background (re)shaping the assignment supervise students coordination

course work assignment outcome

expect a modest outcome
possibly just some good ideas
and nowhere near a working system
but a wide range of new and different takes

(more positive reception at Hvidovre than by the "grumpy old teacher")

master thesis project(s)

a much longer investment but also potentially a real prototype

master thesis project(s)

5 to 6 months of work need more domain insights need to experiment and access real users outcome will vary with individuals' investment

potential challenges

language
patient contact/data
strict academic schedule
expectations towards final outcome
academic learning vs concrete solution